



Intelligent Measurement Solutions

Unit 6, Codbeck Industrial Estate, Dalton, Thirsk, North Yorkshire, YO7 3HR
Telephone 01845 578845-Telefax 01845 577781-(E-Mail Sales@siko-uk.com)

SIKO LTD POLICY: **Repair Policy**

If your Company has a unit which requires repairing please contact a member of the Siko team and advise unit type and any further relevant information regarding reason for repair request / specific part of the unit which appears to be malfunctioning.

Siko Ltd will log that a repair return is awaited from your Company.

Please arrange for the unit to be returned to Siko Ltd :

UNIT 6 COD BECK ESTATE, DALTON LANE THIRSK, YO7 3HR

- The unit(s) must be accompanied with a purchase order for £85.00 net which will cover the cost of carriage back to the manufacturer and the service investigation fee.
- Following assessment by our manufacturer Siko Ltd will issue a repair quotation confirming the reason for failure and advising the cost to repair and return the unit.
- The cost to repair will override the initial fee of £85.00 charged.
- Siko Ltd will require written confirmation from your Company to proceed with the repair.
- Please allow approximately 3-4 weeks for the return / investigation / repair process.