

# **SIKO** Ltd

## **Precision Through Motion**

Innovation House, Allendale Road, Thirsk Business Park, Thirsk YO7 3NX  
Telephone 01845 523626-Telefax 01845 526218-(E-Mail Sales@siko-uk.com)

### **SIKO LTD POLICY:** **Repair Policy**

If your Company has a unit which requires repairing please contact a member of the Siko team and advise unit type and any further relevant information regarding reason for repair request / specific part of the unit which appears to be malfunctioning.

Siko Ltd will log that a repair return is awaited from your Company.

Please arrange for the unit to be returned to Siko Ltd :

INNOVATION HOUSE, ALLENDALE ROAD, THIRSK BUSINESS PARK,  
THIRSK, YO7 3NX

- The unit(s) must be accompanied with a purchase order for £85.00 net which will cover the cost of carriage back to the manufacturer and the service investigation fee.
- Our manufacturer will assess the unit(s) - this will take approximately one week from receipt of goods by our manufacturer – and issue a repair report advising reason for failure, including associated costs .
- Siko Ltd will issue a repair quotation your Company confirming the reason for failure and advising the cost to repair and return the unit.
- The cost to repair the unit(s) will override the initial fee of £85.00 charged.
- Siko Ltd will require written confirmation / an order number from your Company to proceed with the repair.
- Please allow approximately 2-3 weeks for the return of the unit(s) from approval to proceed with the repair.